

# EDGEWATER

## VILLAGE

metlifecare

## Your place to shine

Welcome to Edgewater Village, home to picture perfect retirement living in East Auckland's Pakuranga. A welcoming and well-established community, Edgewater received a stunning makeover in 2022, giving it a fresh, modern feel and a new lease on life!

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Newly built apartments and spectacular new swimming pool, spa and gymnasium

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Brand new 24-bed care home offering rest home and hospital-level care (subject to availability)

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Pet friendly

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## Free to be yourself

Our friendly team are committed to helping you live your best retirement. At Edgewater Village, you'll enjoy the warmth of a vibrant, long-standing community combined with the best of modern, boutique retirement living.



Here, you're free to be yourself, to live the way you want and do the things you love. From relaxing in the comfort of your own home, to tapping into village life and forming new friendships, to exploring the wider neighbourhood – everything here is yours to enjoy.

You'll love keeping active in our spectacular new Wellness Centre, challenging neighbours to a friendly game of pétanque or getting your daily fix of Vitamin D in the village's courtyard and gardens. We support every aspect of your wellbeing here at Edgewater.



# Facilities

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Heated indoor pool and spa

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Hair salon

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Gymnasium

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Pétanque court

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Community lounge for books, games, exercises, events and cinema

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Courtyard with barbeque area, community herb garden and putting green

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Café, bar and dining area

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**“It’s absolutely marvellous, I should have done this long ago.”**

**George**, an Edgewater Village resident



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**“The management and staff are superb. We have organised activities, outings and wonderful facilities. I’m so happy to have met and been welcomed by all.”**

**Lyn,** an Edgewater Village resident



# Find your perfect fit

Edgewater Village will leave you spoiled for choice. Our newly constructed apartments are purpose built to provide sunny, modern living. Live with complete independence or receive some additional support in your home. Here, you're in control.



## Serviced apartments

Perfect for people who require a little extra help around the home

Services available include housekeeping and meals, talk to us to find out more

Built for optimum comfort and security

24-hour emergency call buttons

You are welcome to continue to use Health NZ-funded personal care services or independent providers or your choice

## Independent living

New spacious one and two bedroom apartments and charming cottages available

Quality modern appliances

Single-level living for ease and convenience

24-hour emergency call buttons

We take care of all external home maintenance for you



Homes are available under an Occupation Right Agreement secured by a first ranking mortgage in favour of the statutory supervisor on behalf of the residents.

# Our care service promise. People come first, always

Care at Metlifecare is deeply personal, and always personalised. When you move into our Care Facility, we'll develop an individual care plan with you to help you continue doing the things you love.

From social activities to dining experiences, outings, and hobbies, you'll have plenty of opportunity to connect with like-minded souls who share your passions.

## Care Options

Edgewater Village offers rest home and hospital-level care. You'll need an assessment to determine which level of care is right for you.

While we can't always guarantee availability, we encourage you to get in touch – we are here to help.

## Care Home

We provide 24/7 premium level care in a comfortable, home-like environment. Our highly trained caregivers and registered nurses are committed to the comfort and wellbeing of our residents, without compromise.

## Our Promise

Kind, considered, and respectful care

Every resident is known personally

Care plan tailored to individual needs

Interests and hobbies are supported

High-quality facilities and social activities

Family involved in decision-making

Local doctors visit weekly and as needed



**“The people we look after have so much knowledge to share, and so much to offer – I never tire of listening to their stories.”**

**Vicki**, passionate Care Services Manager at Metlifecare

## Our care levels

1

**Rest home care** for support with your daily needs

2

**Hospital-level care** for medical and mobility support

3

**Palliative care** where you're treated with dignity and respect

# Three key steps for the life you want to live

It's a big step, retirement living. And it looks different for everyone. Which is why we're here. To support you to live your best retirement and best life. Metlifecare villages are homes and communities, uniquely moulded by the residents who choose to live there. **To help you choose, we've compiled three essential steps.**

1

## Step 1 Find your fit

Every Metlifecare village is unique. That's how we offer the perfect fit for so many lifestyles. Freedom, social connection, and premium facilities combine to create an environment that says, **welcome home.**

2

## Step 2 Understand the numbers

Understand the costs involved

Understand what you get in return

- Occupation Right Agreement
- No-surprise Deferred Management Fee (also called our 'Membership Fee')
- No unexpected charges when you leave
- 90-day money-back guarantee

Your additional care options

3

## Step 3 Seek independent legal advice

It's important to seek legal advice before signing an Occupation Right Agreement. Contracts and legal implications vary between villages. And buying a home in a retirement village is different from buying a residential house or apartment. You can get started by speaking with a lawyer experienced in retirement planning.

# Frequently asked questions

## Can my friends and family stay with me?

Yes, of course. This is your home. Here, you're free to be yourself and live the life you choose. Family and friends are invited to stay for a total of 90 days per year. But if they need to stay longer, have a chat with your friendly village manager.

## Can I redecorate my home with new wall or floor coverings?

You are welcome to change your home to suit your individual taste, at your own cost. We want you to feel at home every time you walk through the door. Chat with your village manager about how to get started.

## I'm a little confused by costs. How does it all work?

We're transparent about our costs and want you to feel confident when choosing your Metlifecare village. Visit [metlifecare.co.nz/guides](https://www.metlifecare.co.nz/guides) for more information or chat with our friendly team for a cost breakdown. We're here to answer any questions you have at **0800 909 303** [metlifecare.co.nz/contact](https://www.metlifecare.co.nz/contact)

## What if I want to find out more about care?

Our care plans are tailored to your individual needs. We accept both government subsidies and privately funded residents. To find out more about our care options, visit [metlifecare.co.nz/aged-care](https://www.metlifecare.co.nz/aged-care)

## What happens if I have an accident or get sick?

Every Metlifecare village home is equipped with emergency call buttons for immediate attention.

## Who pays for council rates, water rates etc?

Our single weekly fee covers a range of costs including council rates, water rates, building insurance, external maintenance, community facility upkeep, gardening, village staffing and operations.

## What isn't included in the village fee?

Your phone, internet, personal contents insurance and electricity are your personal choice and are paid by you, directly to the provider.

## What if I want to go on holiday?

We'll maintain the grounds, clear your letterbox, and manage security while you're away. We're here to help you to live the life you choose, without compromise.

## Will a place in a care home be available when I need it?

One of the biggest worries retirees have is whether a care bed will be available when it's needed. Unfortunately, there is a well-documented shortage of care beds in New Zealand and, because care beds are allocated according to need and demand is difficult to predict, we can't always guarantee that a care bed will be available straight away. Metlifecare is proactively developing more care homes to extend our offering and we encourage you to contact us about your needs as early as possible. We'll do our very best to help.



## We are Metlifecare

Our villages are shaped by people. Happy residents living a secure life where every day is the best it can be. Our dedicated team go above and beyond to make retirement a special time. Together, we are Metlifecare.

With a family of unique retirement villages across New Zealand, we've created a place for everyone. Whether you enjoy an active social life, a busy travel itinerary, or relaxing quietly by the beach. We strive to provide the best environment for every resident. That's why our living options, from fully independent to 24/7 care, are tailored to your individual needs.

We're proud to be a trusted provider of retirement living in New Zealand since 1984. With welcoming villages, premium facilities and industry-leading care, backed by 'MetProtect'; our ten financial assurances. We put people at the heart of everything we do. If you care about it, then we care too. That's our promise.

## We're here to support you

Our friendly Metlifecare team is available to answer any questions you have. Reach out to meet your dedicated sales executive.

### Find a village that feels like home

Call Sanae on 027 258 3707 | [sanaes@metlifecare.co.nz](mailto:sanaes@metlifecare.co.nz)  
14 Edgewater Drive, Pakuranga | [metlifecare.co.nz](http://metlifecare.co.nz)



Why Metlifecare?

# Find a village that feels like home

Retirement living looks different for everyone. That's why our villages are unique, so you can find your perfect fit. We're committed to helping you live your best retirement, without compromise. And people are at the heart of that vision.

We create homes and communities with a warm sense of belonging in neighbourhoods humming with life. Our villages are places where you can feel safe, connected, and supported. Free to be yourself and live the life you choose.

Welcome home.

metlifecare

**Welcome home  
to Pakuranga's  
best kept secret.**

**metlifecare**

**metlifecare.co.nz | 0800 909 303**

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